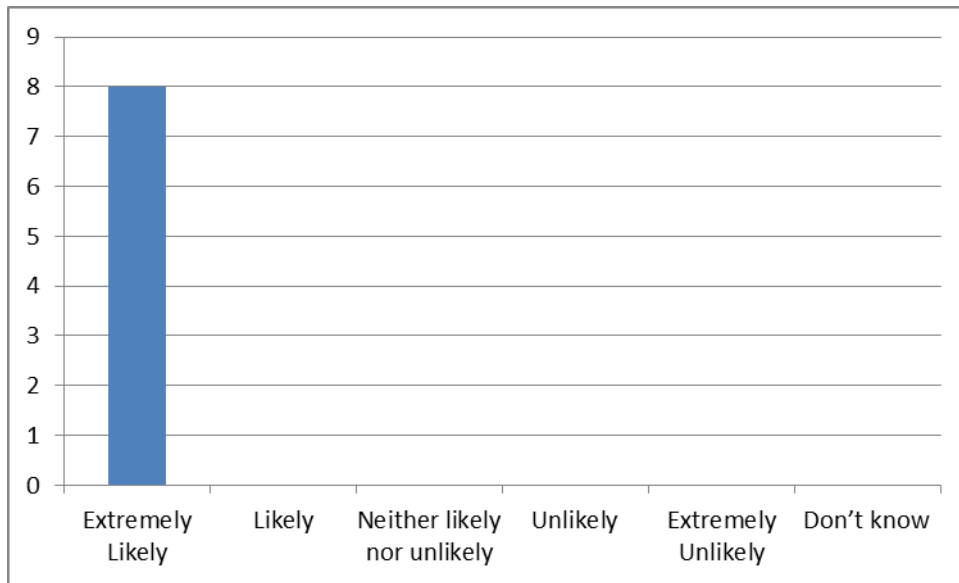


## MARCH 2016 FRIENDS AND FAMILY RESULTS



- I have no complaints after 91 years
  - How we are treated
- Caring doctors/ nurses / health trainer & phlebotomists. Really caring & friendly surgery
- Always friendly and efficient service from all areas of the practice and unlike other practices appointments always seem to be available at short notice
- I have always found the Doctors and staff extremely friendly and helpful and treated courteously
- The level of service is exceptional and much appreciated by my wife and I. All support staff are delightfully efficient and always, despite the pressures on them, have a smile and willingness to help. The medical staff, particularly my doctor is caring and meticulous in their approach to problems. This is a practice of high standards.
- I have been a patient since the practice was at Bear Street. I have never felt the need to change. My family has always been well supported and looked after. Keeping up with the new whilst keeping family doctor ways is very important to me. As my health becomes more challenging in older age I feel confident that Brannams will be there to help me when I need them.
- My medical care is second to none. I am very ably taken care of. Thank you