

Dear Patient,

I am just writing to update you of some changes currently taking place at Brannam, and how it affects our patient lists. As you know, we run individual lists at Brannam, which means one doctor or pair of doctors is responsible for a specified group of patients within the Practice.

For the past year, since Dr Bunney's retirement, I have been sharing a list with Dr Anna Marquiss; however, Anna has now been recruited to build up her own full-time list at Brannam, as the Surgery has had to take on a large number of new patients due to circumstances outside our control. This means she will not be able to continue sharing with me.

We do have another lady doctor coming to take her place in managing my list, (Dr Sarah Street). However, Sarah has to serve out her notice in her current practice and will not be able to take up the post here until April 2018.

In the meantime, I will continue to be available on Mondays, Tuesday mornings and Fridays. On Wednesdays, Dr Peter Figg will cover the patients on my list, and on Thursdays, Dr Fiona Duncan will cover. Both doctors are well-known in the surgery and Dr Duncan will be in the Practice for the next 5 years, so she will become a familiar face anyway. All of us will liaise via Amanda, our Receptionist, to ensure your care is seamless and to provide continuity as much as possible.

Although I appreciate it is not quite a perfect system at present, I hope that you will bear with us until a more definitive state is reached. We hope that we won't have to make any further changes once Sarah is with us!

We will keep you updated.

Best wishes,

*Dr Jackie Tolhurst*

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